



Electronic Management Support & Services, Inc.

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About EMSS

EMSS specializes in electronic data and document processing, and delivers a complete solution for handling the development, production, management, and distribution of your document communication needs. We can also help you take your business well into the 21st century with our Secured Electronic Document Delivery and E-billing solutions. EMSS uses cutting edge technology to provide companies with the tools to communicate more efficiently, increase profits and streamline workflow. EMSS strives to meet the specific and varying needs of any industry with our exceptional staff and services.

Our Mission

As your business partner, EMSS will continue to seek more efficient ways to manage your data, distribute your documents and speed your communications. We take pride in our ability to help you achieve your goals while providing an exceptional customer service experience.

Company History

Established in 1992, EMSS has been providing fulfillment services to companies of all industries. As industry experts, we've focused on building partnerships with our clients to work closely together on developing the best solutions to fit their needs. Combining up-to-date tools, custom processes and systems, and staff expertise, our solutions provide area benefits in **Revenue Generation**, **Cost Savings**, and **Workflow Efficiency** and has made EMSS one of the leading document solution providers in Hawaii.

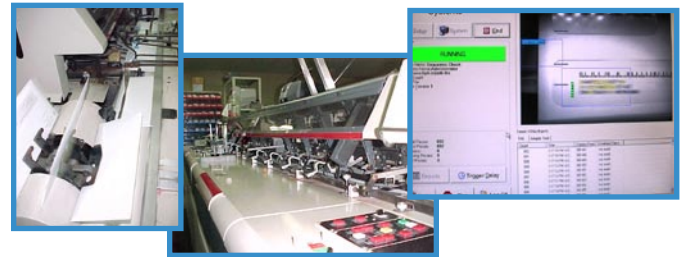
Document Processing & Print Production

At EMSS, we have successfully grown our business by specializing in the design and delivery of your documents communication needs. Providing the flexibility for a high level of customization, we help clients use these ongoing documents as a direct personal channel to communicate with their customers. We can identify one-to-one marketing opportunities for statements and invoices that target your most profitable customers, differentiate products and services and improve customer retention and loyalty. By strategically assessing the needs of each client company, we can offer optimal solutions to build brand loyalty and drive profitability



Mail Fulfillment Services

Our experience with mail processing allows you to reduce processing costs by handling many of the steps required to get your billings, collection letters, statements, and direct mail pieces in the mail. You will no longer have to use valuable staff time to handle your documents in the office. We can process your files and mail your documents quickly and accurately. Using the integrity technologies and standards offered in today's market, Each document is identified, folded, inserted and verified accurately into an envelope according to your specifications.



Secured Document Delivery and Billing Services

Through EMSS' partnerships and alliances, we have the ability to integrate into and convert your current print processes into a fully secured, self-navigable package that is convenient, simple to use, and widely accepted. Our Electronic Bill Presentment and Payment application gives your customers the ability to conveniently view and pay their bills via these emails all in a secured environment. Other features and benefits include:

- The ability to view your document offline
- The ability to view and pay your bills directly from your email
- Each document remains encrypted on your computer
- Any risk is confined to one recipient and not an entire database
- Delivery goes straight to one's inbox
- Great tool for surveys, target messaging and selling
- Consolidation of different applications (statements, bills, notices, etc.)
- Intelligent integration of marketing inserts or messages
- Automation of information request process
- Opt in / Opt out functionality

